



Longwood Pediatrics
Boston Children's
Primary Care Alliance

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Important: If English is not your primary language, please ask someone to translate this for you.

Importante: Si el inglés no es su primer idioma, por favor pídale a alguien que le traduzca esto.

تنبيه هام: إذا لم تكن الإنجليزية هي لغتك الأساسية، الرجاء اطلب من شخص ما ترجمة هذا بالنسبة لك.

重要: 如果您的第一语言不是英语，请找人帮您翻译。

Empōtan: si angle pa premye lang ou tanpri mande yon moun pou tradwi pou – ou.

October 22, 2026

Dear Parents, Caregivers, Families, and Patients,

This letter contains important information for families whose children receive care from our practice and receive health insurance coverage through Fallon Health Community Care plans sold on the Massachusetts Health Connector.

Fallon Health has decided to terminate all Fallon Health Community Care plans in your area for the calendar year 2027. As a result, we regret to inform you that **you should choose a new plan during the upcoming open enrollment period.**

You will also receive (or may have already received) a letter from Fallon alerting you to the change in coverage.

The Massachusetts Health Connector open enrollment period begins on October 23, 2026. You may enroll in another plan for which we are in-network during this period. **You will not be able to choose coverage with Fallon.** While open enrollment continues into January, you will need to elect a new plan by December 23, 2026. If you do not select a new plan by December 23, 2026, the Connector will auto-assign you to another plan. It is possible that an auto-assigned plan will be one for which we are out-of-network, so we recommend you make an affirmative selection. Visit <https://www.MAhealthconnector.org> to review your options.

Please know that we strive to provide high-quality pediatric primary care to all our patients and families without disruption. We understand the potential negative impact of this news and hope we can continue working with you to support your family.

We appreciate your patience as we navigate this challenging situation. Please review the FAQs below for more information. If you have any further questions, please call our office between 8am-2pm to speak with a member of our billing team.

Sincerely,

Longwood Pediatrics Billing
617-277-1703

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Frequently Asked Questions for Patients

1. Will we still be able to see our pediatrician?

As of January 1, 2027, Fallon Health has decided to terminate all Fallon Health Community Care plans outside of central Massachusetts for the calendar year 2027. **Patients currently enrolled in Fallon Health Community Care plans will need to enroll in another Massachusetts Health Connector plan** for which we are in-network, or will need to pay out-of-pocket for services provided after January 1, 2027.

2. What are my options for enrolling in a new plan?

Fallon Health has decided to terminate all Fallon Health Community Care plans for your region. The Massachusetts Health Connector open enrollment period will begin October 23. You may enroll in another plan for which we are in-network during this period. While open enrollment continues into January, you will need to elect a new plan by December 23, 2026. Visit <https://www.MAhealthconnector.org> to review your options and select a new Massachusetts Health Connector Plan.

If you do not select a new plan by December 23, 2026, the Connector will auto-assign you to another plan. It is possible that an auto-assigned plan will be one for which we are out-of-network, so we strongly recommend you make an affirmative selection.

3. What about appointments I have already scheduled?

Unfortunately, Fallon Health Community Care will no longer cover visits at our practice after January 1, 2027, and you will need to pay out-of-pocket for any visits after that date. **We strongly advise you to enroll in another plan during upcoming open enrollment. Visit <https://www.MAhealthconnector.org> to review your options and select a new Massachusetts Health Connector Plan.**

4. What does this mean for my family's out-of-pocket costs?

We recognize the significance of this change and its potential impact on our valued patients and families. We encourage you to go into the system during open enrollment and choose another plan that will be in-network. When you visit <https://www.MAhealthconnector.org>, you will be able to review plan options and premiums to select a plan that best fits your needs.